



St. Paul's Hospital
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COVID19 UPDATE: Edition #4

April 6, 2020

The clinic still remains open, accessible and committed to ensuring your bleeding disorder care is a priority. As usual, after hours and weekends there is a hematologist on call at St. Paul's Hospital.



Managing COVID19 Stress, Anxiety, and Depression: [read more](#)

To access Starlings FREE digital mental health program: [click here](#)

COVID 19 information: [CHS](#) ** [BCCDC](#) ** [Health Canada](#) ** [WHO](#)

If you are thinking you need to present to the hospital in person, please call us first so we can provide guidance.

When do you need to see us in clinic at St Paul's Hospital?

1. If you are having an acute bleed that requires assessment by a healthcare provider.
2. If you are having an urgent procedure that cannot be delayed and you require an in person visit or review prior to the procedure.
3. For urgent lab work that can only be done at St. Paul's Hospital

ONGOING NEWS

How to prepare for virtual/phone appointments?

Please have a recent weight and think about or write down any goals or questions you may have for the team. For further details please refer to your email appointment confirmation.

Authorization letters you need to pick up factor

Hospital Access: Hospitals are implementing variable hospital access restrictions to visitors and the public. When you pick up factor ensure you **bring the authorization letter** with you to the hospital. Please inform us immediately if you experienced an issue with the pickup of your factor. This letter can be found on our [website](#).

Someone else is picking up my factor: If you are unable to pick up your factor, you will need to complete the authorization letter for someone else to pick up your factor indicating the designee who is to pick up the factor on your behalf. If you are not able to have face-to-face communication with the designated person, you can email or text the person a picture of your BC Care Card and the signed letter. If you anticipate any barriers to picking up factor product or receiving care please let us know. This letter can be found on our [website](#).

If you have a scheduled procedure/labour and delivery

Urgent procedures or deliveries will be managed with ongoing coordination between your bleeding disorders team and other medical teams. Please email or call the clinic to update us on new or cancelled procedures.

To access information presented in past COVID 19 weekly emails go to our website: [link](#)

Stay home and stay healthy!

The Adult Bleeding Disorder Team

