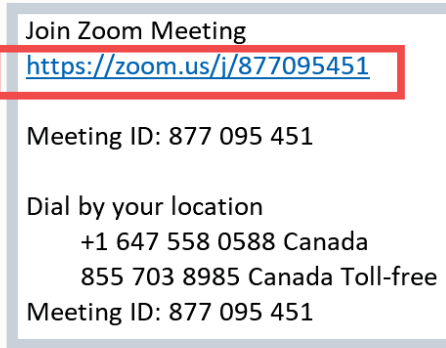
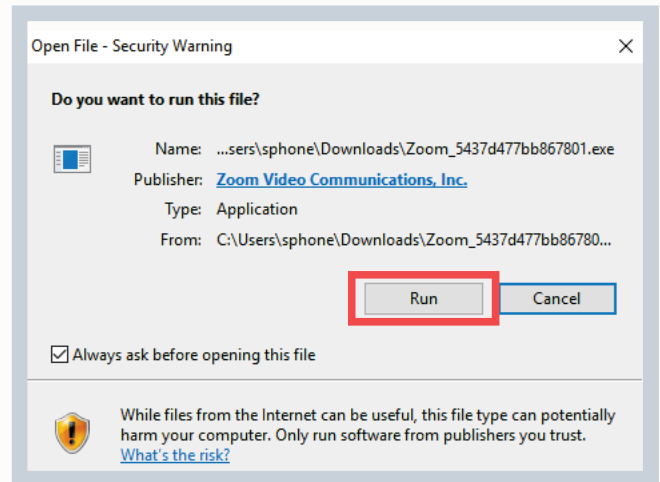
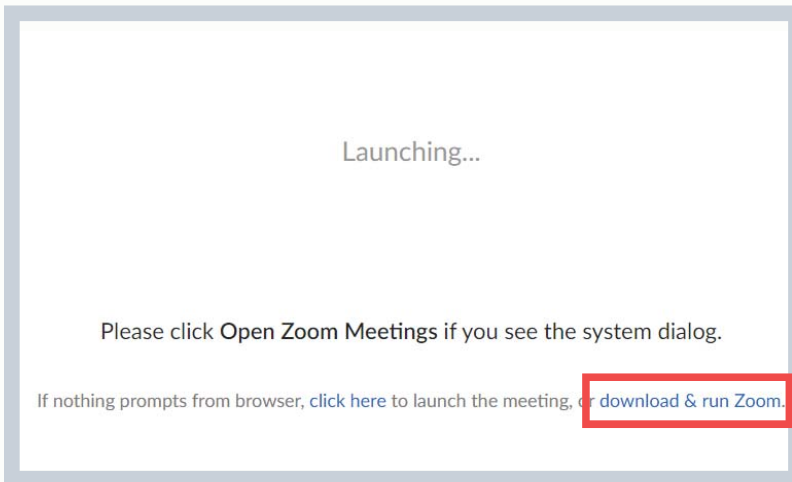


Joining a Meeting from a Computer

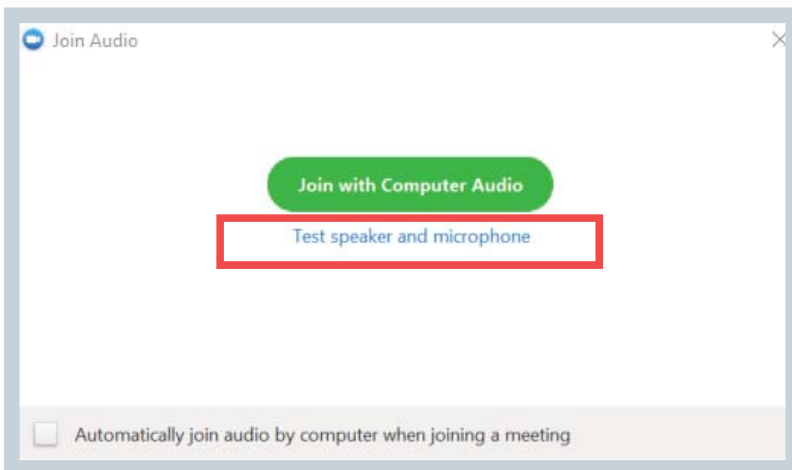
- 1** You will receive an email from your healthcare provider. When you open the email you will see a link to the Zoom meeting. Click the "Join Zoom Meeting" link



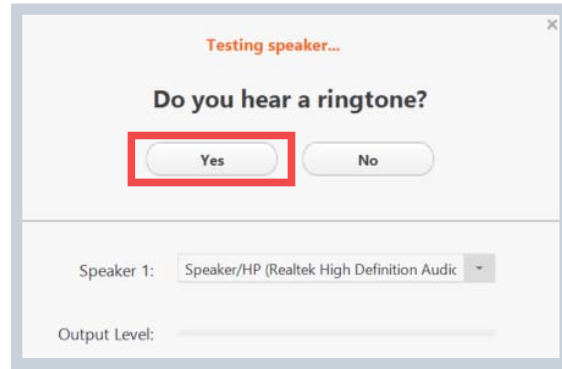
- 2** You may be prompted to download and run the program



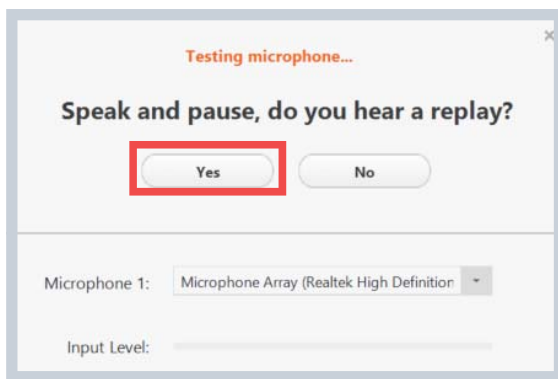
- 3** Select the "Computer Audio" tab and click "Test speaker and microphone"
Note: if steps #4-6 do not work for you, please skip to step #7 to join by phone



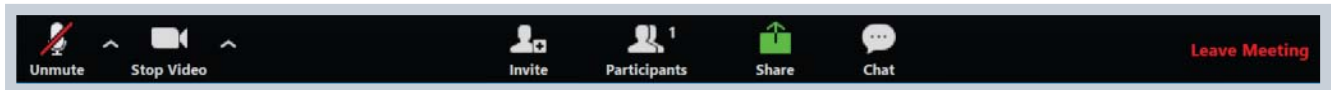
- 4** You will see a screen that asks if you hear a ringtone. Ensure that your volume is turned up. When you are able to hear the ringtone, click "Yes"



- 5** You will see a screen that instructs you to speak. If you hear the replay, click "Yes". You will now see a screen that confirms your speaker and microphone are set up. Click "Join with Computer Audio"



- 6** The toolbar at the bottom of the screen shows your options. You can click "unmute" to speak or "start video" to turn your camera on



- 7** If you are unable to get your computer speakers and microphone set up, or if the sound quality is not great, you can join the meeting by phone

- 8** Open the incoming email from your healthcare provider. When you open the email you will see dial-in phone numbers and a meeting ID. Dial the Canadian phone number and enter the meeting ID to join the meeting.

